

# MBS

Member of the Manpower group

Outsourcing specialist Manpower Business Solutions (MBS) puts your career on the right track with a permanent contract, challenging jobs and training opportunities, and an inspirational working environment. Ready to join our rapidly growing team?

We are looking for a dynamic and motivated person to join one of our clients in the IT-sector, situated in Brussels.

## **SERVICE DESK AGENT**

### **Responsibilities:**

- 1<sup>st</sup> and 2<sup>nd</sup> line agent to support banking application
- 1<sup>st</sup> line agent for PC banking application
- 1<sup>st</sup> line agent for Windows environment support
- 1<sup>st</sup> line for MS Office environment support and support intervention on site (replacement of materials and accessories)

### **Skills**

- Operating Systems (Windows 2000, XP, Vista, 7)
- Ms Excel, Word, Access, Outlook (Notions), Ms Office Package
- Networks TCP/IP (notions)
- Server Proxy (Functioning principles)
- Knowledge of the banking sector and its operations is a plus
- Graduate in computer sciences or equivalent by the experience is required
- Ability to communicate in French, Dutch and English is mandatory
- 2-4 years professional experience is required
- Flexibility is required in terms of working hours (shift work)

### **Offer:**

A permanent contract - full time

Interested? Send your CV per mail to the following address: [Office.TIs@mbs.be](mailto:Office.TIs@mbs.be)